

Coldharbour Trading Turkish Carpets



Buying from our web site

We do not have a “basket” on our web site as we feel its very impersonal and not the way we wish to sell. However, we understand its not always convenient for everyone to travel to our shop.

How do I buy from your web site?

Email or call to ascertain the price. If you wish to go ahead and try the piece, call us. We will take payment in full via a debit / credit card and will arrange delivery to you by a insured courier at our expense. You will be asked to sign as proof of receipt

What if I don't like it ?

Should you not like the piece when it arrives, or are in anyway not happy with it, then all you need to do is give us a call and we will arrange for the insured carrier to pick it up and return it to us. (*This must be within seven days of receipt and the piece must be in the same condition as you received it*). We will be asked to sign as your proof of receipt. Once it is back with us we will make a refund to your debit /credit card for the full amount minus the cost of returning the piece.

Expert cleaning and repairs to all types of rugs and Kilims

01428 641871

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Is this safe?

In short, yes, perfectly safe.

What assurances do I have?

- We are an ethical business, with a excellent reputation.
- We have been selling rugs as Coldharbour trading for over fifteen years.
- You will speak to us before you purchase the rug.
- You can contact us at the shop between 10 to 5 any day except Sunday and Monday.
- You are free to return any piece as long as its in the same condition that you received in within seven days of receipt.

